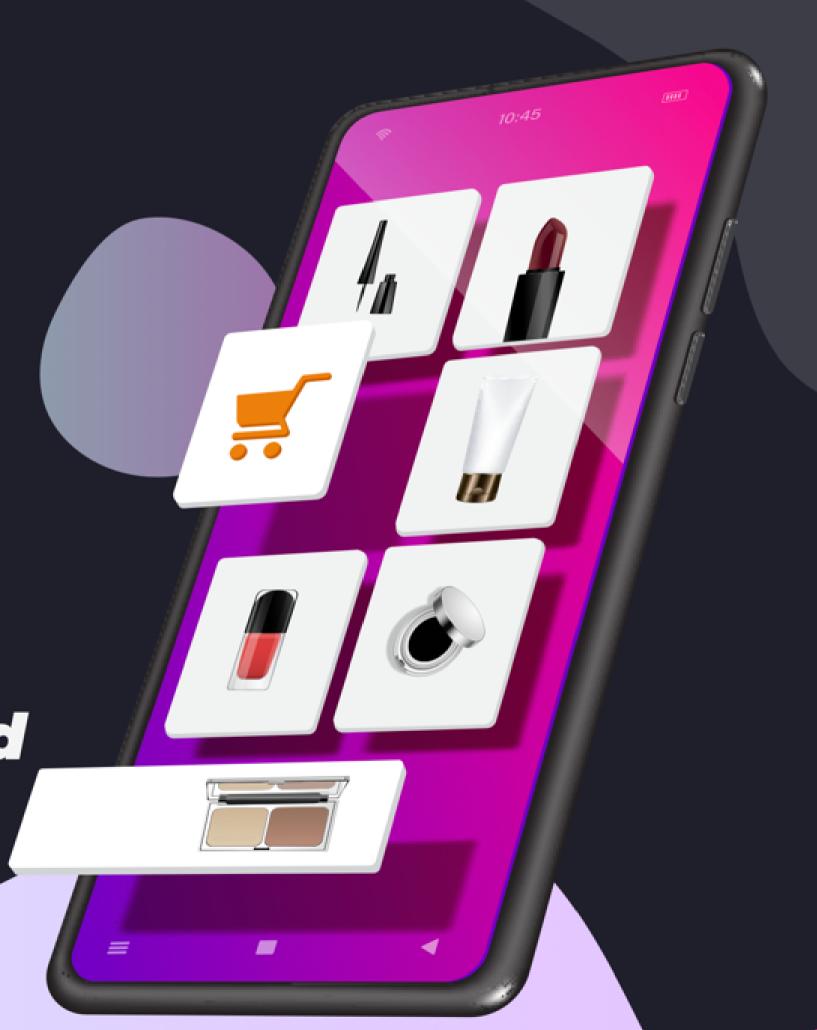


# SPARK FIND YOUR PERFECT MATCH

Al powered emotions-based recommendation







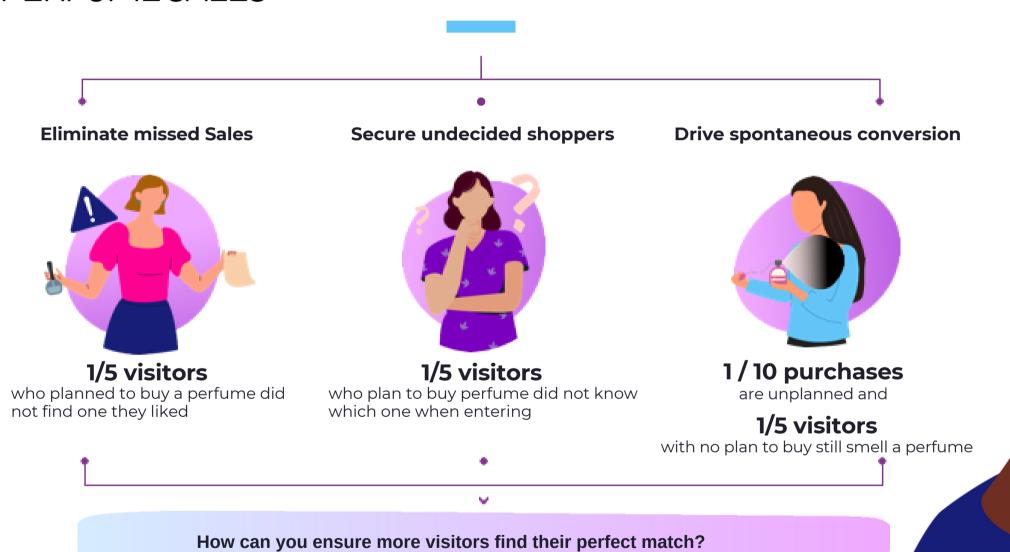
**Half** of beauty store visitors we surveyed\* had purchased a perfume

We asked them about their experience finding the perfect match

\*November & December 2023, store exit survey, shoppers selected at random



### IMPROVING DISCOVERY & RECOMMENDATION IMPROVES PERFUME SALES





## 3 WAYS RETAILERS & BRANDS CAN IMPROVE





#### Shift the narrative from notes to emotions

**70%** 

of perfume purchases were attributed to the emotions triggered by a fragrances rather than it's olfactive notes.





#### Do this with a simple App

80%

of visitors would welcome an app that accurately recommends their perfect fragrance match, especially if it focuses on emotions rather than ingredients.

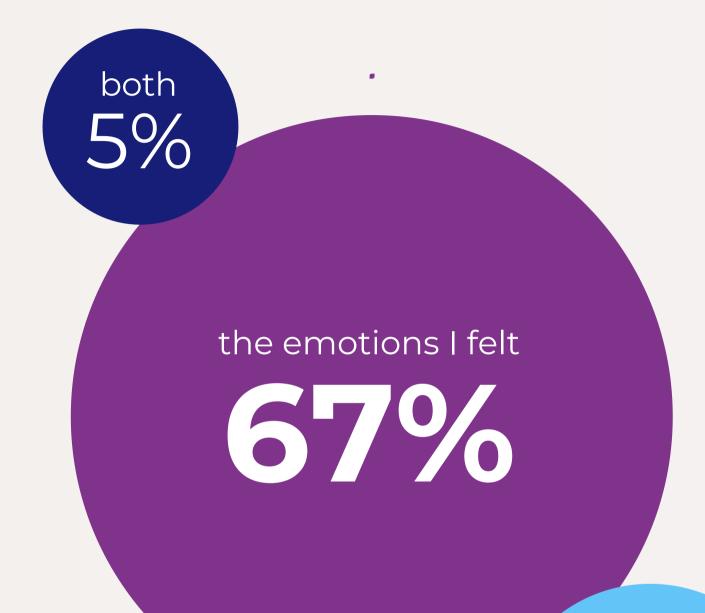
#### **Equip beauty assistants with this app**

60%

of unplanned perfume purchases are linked to talking to beauty assistants, yet a majority visitors feel that assistants lack the knowledge to be helpful.







the notes I smelled

28%

#### the emotions I felt 67%

**Emotions that** triggered my choice

90% of mentioned em

of mentioned emotions are accurately detected by our AI technology.



#### the notes I smelled 28%

orange laure floral floral lemon Woody amber amber delicious coffee

Notes that triggered my choice

**25%** of respondents mention a note not actually found in their fragrance.



- <u>www.predcity.com</u>
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